Pablo Prieto Díaz



PERSONAL INFORMATION

Github
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Castelldefels, Barcelona
Linkedin

PROFESSIONAL SUMMARY

Motivated IT student specializing in systems and network administration, with hands-on experience in Linux, Windows Server, networking, and technical support. Completed an Erasmus+ internship in Ireland working fully in English. Strong troubleshooting skills and ability to learn fast in dynamic environments.

PERSONAL SKILLS

- Excellent customer service
- Empathy
- Adaptability
- Independence
- Self-sufficient

LANGUAGES

- English (C1)
- Spanish (Native)
- Catalan (Native)

OTHER INFORMATION

- Driver license: Type B

TECHNICAL SKILLS

Web & Programming: PHP, HTML, CSS, MySQL, XML/XSLT, Arduino
Systems: Linux (Ubuntu, Debian, Kali), Windows Server (2008–2022)
Networking: DHCP, DNS, Firewall, AD/GPO, LDAP, Samba, SSH, FTP
Security: Maltego, Zenmap, OpenVas, Snort, Veil, Armitage, forensics tools
Virtualization: VirtualBox, Vagrant
Tools/DevOps: Git, Cisco Packet Tracer, Windows & Office, Docker

EXPERIENCE (IT)

IT Intern — Celignis (Erasmus+)

Limerick, Ireland | June – September 2025

- Assisted in maintaining Linux and Windows systems.
- Supported scripting tasks and internal automation.
- Provided technical support in English to staff.
- Helped troubleshoot network issues and device configuration.

CE Jesuïtes el Clot internship student

Barcelona | 2023

- Configured domain policies to manage student access.
- Assisted with hardware setup, maintenance, and troubleshooting.
- Supported basic network configuration tasks.
- Offered technical support to teachers and students, strengthening communication and customer service skills.

OTHER EXPERIENCE

Access Control Officer — Canal Olímpic

Castelldefels, Barcelona | 2025

- Improved site security through strict ID verification.
- Logged and monitored visitor access to prevent incidents.
- Provided customer assistance and guidance to visitors, ensuring a professional and friendly experience.

Customer Service Assistant — Yelmo Cines

Castelldefels, Barcelona | 2024 – 2025

- Delivered fast customer service at ticketing and concessions.
- Ensured accurate cash handling and teamwork during peak hours.

EDUCATION

Higher Vocational Training: Network and Operating System Administration (ASIX)
CE Jesuïtes El Clot, Barcelona | 2024 – 2025

Intermediate Vocational Training: Microcomputer Systems and Networks (SMX)
CE Joan XXIII, Barcelona | 2022 – 2024

Secondary School
CE Joan XXIII, Barcelona | 2019 – 2023